

SUMMARY OF COMMUNITY CONSULTATION FEEDBACK PRIOR TO PUBLICATION OF THE CARN BREA NDP PRE-SUBMISSION DRAFT.

- 1.1. This report describes the community engagement that has been involved in bringing this Neighbourhood Development Plan forward. The aspirations and concerns of the community recorded are a strong indicator of what local people want the NDP to deliver. Fuller details are given in the appendices following.
- 1.2. The preparation of the NDP has been led by the Carn Brea NDP Steering Group. This group comprises Parish Council representatives and volunteer members of the local community, all of whom have put many hours work into its production.
- 1.3. The preparation of the NDP has been informed throughout by consultations that have taken place over the last four years, and engagement of local residents in developing its contents. These have included:
 - A scoping questionnaire circulated in November and December 2017
 - Two ‘drop-in’ sessions to raise awareness of the NDP and encourage people to take part in its development, held in March 2018
 - Three small displays at the Carnkie Breakfast Stop, Four Lanes Methodist Church Bangers & Mash, and the Carn Brea Coffee Morning in March and April 2018
 - A business survey of 250 local businesses in 2018
 - The popular and frequently updated Carn Brea Neighbourhood Plan Facebook page
 - Four Consultation Days between November 2018 and July 2019 to develop the concept of Development Boundaries.
 - By a more detailed questionnaire, delivered to all homes in the Parish in 2020, to which over 500 responses were received.
 - Further rounds of consultation using the GoCollaborate online platform

1.4. The outcomes of the various consultations have been used to help shape the vision, objectives and policies of the Carn Brea NDP, and appear as part of the supporting evidence base.

1.5. Community views given in the **initial scoping survey in 2017 [see Figure 1]**, were as follows:

- **What people like most about Carn Brea Parish:** Responses emphasised the character and heritage of the area, and its countryside and landscape. The green open spaces and peace and quiet of the rural area was particularly valued. People also valued the variety of shops and services available, and the connectivity with a wider range of services. Community spirit was also praised.
- **What peoples biggest concerns are:** Respondents mentioned traffic and speeding, with the risk of housing overdevelopment and the knock-on impacts this could have were the main issues. Many felt that local infrastructure was not adequate to support much more development. There was also a lot of concern about the quality and maintenance of the public realm.
- **What facilities people would like to see more development and investment into:** Most popular was healthcare, then green spaces and facilities for young people. Improvements in public transport, roads and pathways came next. Mentions were also made of schools, nurseries and childcare, improved parking, better leisure opportunities. Investment in retail, business/office space and new homes came lowest.

1.6. Feedback on ‘sticky notes’ at the early community engagement events largely reflected the same views.

1.7. Subsequently there were four **Consultation Days** between November 2018 and July 2019 to develop the concept of Development Boundaries, which was emerging as the favoured route to help manage development in an understandable and clear manner.

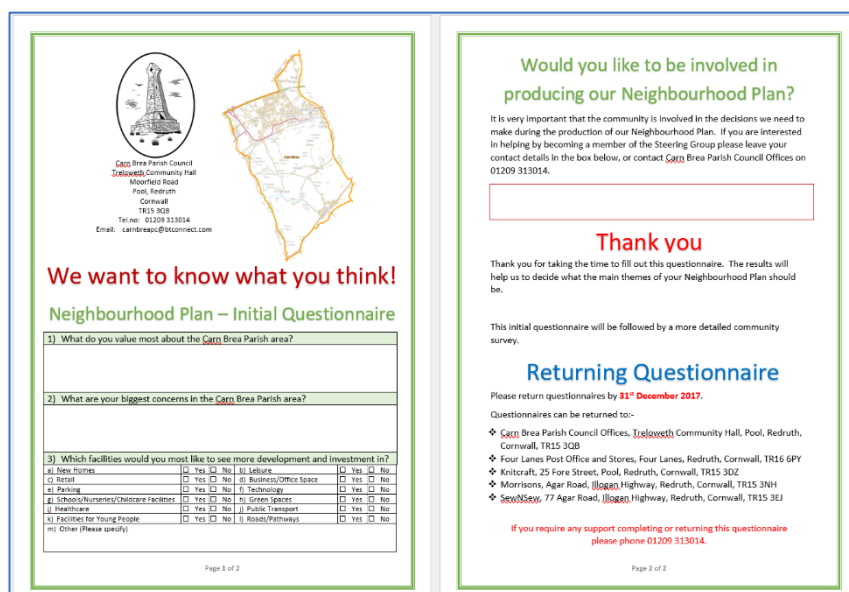


Figure 1: Initial Scoping Questionnaire

1.8. This work was followed up by a **business survey** in early 2018. Local firms noted that:

- They benefitted from the central location of the Parish, the good availability of premises and the ability to serve a wide customer base, gaining mutual support from other businesses in the vicinity.
- Traffic conditions, a perceived rise in crime and anti-social behaviour, and poor maintenance of both the general environment and that of local industrial estates were a threat to future growth.
- To support future growth, there is a need for more well thought out commercial premises, improved signage to business estates, improved environmental maintenance [both generally and of industrial estate ambience], better roads, including traffic calming and the completion of Wilson Way, along with resolving congestion in the Cooks Corner junction area, and better local public transport connectivity.



Photo 1 & 2 'drop-in' Session format.

1.9. As work on the NDP progressed a **larger scale community survey** was carried out in 2020. In this very detailed survey, the headline community views were:

- **Housing.** Over 90% said that brownfield land should be developed in preference to new sites, and just over 50% favoured a mix of open market, rental and shared ownership housing. Some 40% said that new housing should be in the form of infilling (1 or 2 houses) between existing properties, and another 20% supported a range of small scale (4 to 9 dwelling) sites.
- **Natural Environment and Landscape.** 98% of people thought that the town and villages should have more space for nature and wildlife, whilst existing hedgerows, tree and woodlands should be protected. A similar level called for wildlife corridors which should be protected, maintained and made accessible. Looking at new development, people said that they should be environmentally friendly and include things such as insect nesting sites, bird and bat boxes, and wildlife garden areas. About 83% called for all trees lost in development to be replaced.
- **Built Environment and Heritage.** More than 91% thought that new homes should be in keeping and blend in with character with the local area, and a similar level felt that they should also reflect Cornish heritage and history. Some 95% said that new developments should be environmentally friendly. Suggestions to achieve this included front and rear gardens, adequate off road parking, outside storage for refuse/recycling, and additional landscaping and trees. Turning to waste and pollution, over 55% supported more local 'own food' growing, and more than 65% called for food waste recycling. 62% said buildings or land which were badly maintained or derelict spoiled their neighbourhood, as did poor architecture. Over 92% of respondents said it was important to retain and protect historic buildings, whilst 81% thought that new development should reflect Cornish heritage and history, especially that linked to mining.
- **Access and Connectivity.** Reflecting the concern about traffic conditions locally, nearly 73% called for more off street parking, whilst 45% wanted lower speed limits, and there was also some support for bus and cycle lanes. About 64% said they do not regularly use public transport because it was too expensive, infrequent, inconvenient in timing, or absent. However 5.8% said they had no alternative.
- **Open Green Spaces and Recreation.** More than 65% said that there were areas of land that should be protected, covering all the rural area and most urban parks and green sites. Green space was seen as being at a premium. The provision of more equipped Playspace for children [58.4%] and for teenagers [73.3] was supported. 71% called for more allotments, 80% for a cemetery for green burials, and 76% said there should be an increase in school playing fields. There was clear concern about the quality of open spaces, with people saying they were put off by lack of parking [23.%], poor lighting [12%], dog fouling [54%], littering [34%], personal safety and anti-social behaviour [28%], lack of disabled access [13%] and unsafe pedestrian access by road [19%]. Just under 60% said there was a need for more information about the availability of green space and recreation facilities.
- **Community Facilities.** The concern about the adequacy of services to meet the needs of the growing population was reflected in the response, with 87% saying there should be more dentists, 88% saying there should be more GPs, and 95% said there facilities should be made available for setting up youth clubs and social events. The need for school expansion was recognised, with people saying that they should include improved vehicle drop off/collection points [82%], pedestrian access [47%], and bike sheds [47%] amongst other things.
- **Climate Change.** To help tackle the causes and impacts of climate change, people that that new developments should include solar panels [68%], insulation [92%], rainwater harvesting [[75%], heat pumps [35%], and more electric vehicle charging points [70%]. 79% supported the idea of a community owned, sustainable and self-funding energy supply.

1.10. Based on these responses the vision and objectives of the proposed NDP started to emerge, along with specific proposals to establish development boundaries, propose environmentally friendly housing design, identify new footpath routes, protect particular green spaces, and provide additional play space, allotments and improved tree coverage. To check back with the community on these ideas a **further 'midway' online consultation** was conducted in 2021 using the GoCollaborate platform.

1.11. Of those responding, 88% supported the proposed housing, conservation/heritage and open space objectives, whilst 87% supported the proposed transport objectives, and 86% the proposed environment objectives. On more detailed matters 55% said they would support new homes that were environmentally friendly, and 89% supported street lighting arrangements that were 'dark-sky' friendly. Some 6% would support local information boards, and 51% would support the use of Cornish language names in new developments.

1.12. On the issue of Development Boundaries, 51% supported a proposed West Tolgus DB, 18% said they did not agree with it, and 31% did not reply. On Four Lanes, 43% supported the proposed Boundary, 13% said they did not agree, and 44% did not reply. Respondents also offered possible amendments to the Development Boundaries, which have been taken into account in drawing up those proposed in NDP.

1.13. Questions were also asked on footpaths, in return to which useful information as to which were most used, which needed better maintenance, and where new routes would be beneficial was gleaned. Respondents were also asked to

agree or disagree with ten proposed Local green Spaces, and to indicate other locations that might be included, and also to advise on where new play space, allotments and tree planting could be located. The opportunity was also taken to garner community views about the Parishes landscape and where people thought them most cherished views were.

APPENDIX 1: INITIAL 2017 SCOPING QUESTIONNAIRE ANALYSIS

INITIAL QUESTIONNAIRE - RETURNS ANALYSIS - SUMMARY		
Number of returned questionnaires received	99	
of a total of 3500 that we had printed/distributed which is a return of 2.8%		
1) WHAT DO YOU VALUE MOST ABOUT THE CARN BREA PARISH AREA?		
89 comments received		
[Note totals below do not add up to total comments received as some respondents made multiple comments]		
CHARACTER AND HERITAGE		
19 respondents mentioned that they valued the heritage of the area.		
COUNTRYSIDE AND LANDSCAPE		
Respondents mentioned the attractive countryside [11], Carn Brea itself [9] the rural feel [8] peace and quiet [9] and green open spaces [18]		
COMMUNITY		
14 Respondents said they valued local community spirit and the friendliness of the villages [14]		
ACCESSIBILITY AND CONNECTIVITY		
Respondents also valued the variety of shops and services [5] and the accessibility to a wider range nearby [17].		

2) WHAT ARE YOUR BIGGEST CONCERNS IN THE CARN BREA PARISH AREA?	
97 comments received	
[Note totals below do not add up to total comments received as some respondents made multiple comments]	
TRAFFIC	
45 Respondents mentioned traffic issues, with speeding [21], lack of parking and parking congestion (20) being the top concerns.	
HOUSING OVERDEVELOPMENT	
47 Respondents expressed concern about overdevelopment with housing and the knock-on impacts this would have.	
POLLUTION	
5 Respondents mentioned the risk of pollution and low air quality as a result of development and traffic.	
INFRASTRUCTURE	
30 Respondents mentioned the inadequacy of physical and social infrastructure to support more development, referring to schools [13], banks [2], police [3], health [9], and leisure [4].	
PUBLIC REALM	

24 Respondents referred to public realm issues, mentioning litter [13], dog mess [11], maintenance of footpaths and green areas [5], and vandalism [3].

RECREATION AND OPEN SPACE

16 Respondents referred to recreation and open space issues, mentioning loss or inadequacy of green space [14]. Resistance to a proposed BMX track [4] was also mentioned.

3) WHICH FACILITIES WOULD YOU LIKE TO SEE MORE DEVELOPMENT AND INVESTMENT IN?		
	Yes	No
NEW HOMES	7	84
LEISURE	40	38
RETAIL	17	70
BUSINESS/OFFICE SPACE	10	76
PARKING	41	44
TECHNOLOGY	28	53
SCHOOLS/NURSERIES/CHILDCARE FACILITIES	49	34
GREEN SPACES	84	7
HEALTHCARE	85	3
PUBLIC TRANSPORT	63	24
FACILITIES FOR YOUNG PEOPLE	67	20
ROADS/PATHWAYS	63	17
OTHER - 39 comments received		
NUMBER OF THOSE WHO ARE INTERESTED IN BECOMING A MEMBER OF THE STEERING GROUP:		17

APPENDIX 2: CARN BREA BUSINESS SURVEY 2018 ANALYSIS

Why is your business located in this area?

- Central location that gives access to west and mid Cornwall and beyond.
- Good availability of premises.

What is good about owning/running a business in the area?

- Central location attracts business
- Loyal local customers
- Low crime and friendly community
- Mutual support from other businesses

What improvement would you like to see in the area?

- Improved environmental maintenance, generally and of industrial estate ambience
- Continued regeneration.

- Better roads, including traffic calming and completion of Wilson Way, resolving congestion at Cooks Corner junction
- Better local public transport connectivity with trains and buses working to provide a more joined up service.

What do you need to support and encourage your business to grow in the future?

- No/less increase in business rates, or local discounts on using local businesses
- More well thought out commercial space to allow business expansion and attract other (larger) businesses to drive growth & footfall.
- For local companies using local labour and local suppliers to be given preference when planning consent is given.
- Grants for work, electric vehicles power charging. Also battery storage for energy. Fibre to the premises. Grants for green energy usage.
- Improved signage to business areas.

What are your biggest concerns about running a business in this area in the future?

- Traffic conditions
- Rates increase.
- Perceived rising crime and anti-social behaviour
- Unemployment/poverty preventing residents in area contributing to local economy.
- Poor maintenance of the environment

APPENDIX 3: CARN BREA MAIN SURVEY 2020 ANALYSIS

HOUSING

- 94.1% said their current home was adequate for their family's needs
- 91.1% said brownfield land should be developed first
- When asked what tenure should new housing be in:
 - 51.03% of respondents said that housing should be a mix of open market, rental and shared ownership
 - 6.4% supported only shared ownership
 - 12.3% supported only renting
 - 12.2% supported only open market.
- When asked how should new dwellings be provided:
 - 39.6% said by infilling gaps between existing properties with 1 or 2 dwellings
 - 19.9% said through a range of small scale developments (4 to 9 dwellings)
 - Less than 1% wanted larger developments
 - 21.7% supported a combination of infilling and small developments
 - 9.9% thought all new requirements should be met on one site.

NATURAL ENVIRONMENT & LANDSCAPE

- 98% of questionnaire respondents think we should encourage our towns and villages to have more space for nature and wildlife.
- 93.7% said they wanted natural hedgerows protected.
- 87.4% said they would like more natural habitats for wildlife.
- 98.5% said wildlife corridors should be protected and maintained.
- 74.6% said wildlife corridors should be accessible to people.
- 80.7% said ancient trees should be protected
- 92.1% said woodlands should be protected
- 75% said agricultural land should be protected.
- 60.2% said there should be more tree management

- When asked what environmentally friendly solutions should be in new developments:
 - 42.3% said insect nesting sites
 - 46.8% said bird boxes
 - 9.1% said bat boxes
 - 76.7% said new trees
 - 82.9% said replacement of cut-down trees
 - 63.4% said wildlife garden areas
- When asked what could reduce waste and pollution:
 - 55.4% said growing own food locally
 - 65.4% said food waste recycling
 - 82.5% said less litter
 - 53.4% said a zero waste initiative
 - 74.9% said being a plastic free parish.
- 74.9% supported the idea of becoming a zero waste Parish

BUILT ENVIRONMENT

- 89% of respondents think that new homes in the Parish should have pavements and kerbsides.
- 83.3% think that new homes should be no higher than existing neighbouring developments.
- 90.6% think that new homes should be in keeping with the character of the local area.
- 91.1% said the design of new development should blend in with the existing area
- 73.2% think that new homes should be built using locally sourced materials.
- 62.4% said buildings or land which is badly maintained spoils their neighbourhood.
- 95% said it was important to make new developments environmentally friendly
- When asked what new dwellings should include:
 - 52.9% said front garden
 - 88.7% said back garden
 - 93.5% said off road parking
 - 30.1% said garages
 - 61.2% said designated off road visitor parking
 - 69% said outside storage for refuse/recycling
- 74.6% of respondents think that larger developments should have street lighting
- When asked what additional features that might enhance a neighbourhood:
 - 38.7% said landscaping
 - 60.1% said trees
 - 47.5% said benches
 - 35.1% said planters
 - 67.2% said litter bins
 - 69.5% said dog waste bins
- When asked if there are any buildings or spaces which spoil their neighbourhood:
 - 47.7% said buildings in states of disrepair
 - 30.5% said derelict buildings
 - 26.5% said poor architecture
 - 62.4% said poorly maintained land and buildings

HERITAGE

- 84.5% of respondents said they feel it is important to retain and protect historic frontages.
- 92 % of respondents said they feel it is important to retain and protect historic buildings.
- 80.7% of respondents said they felt that new development should reflect Cornish heritage and history.
- 85% said assets connected with mining activity should be protected
- 76% said assets connected with other historical activity should be protected

- 74.3% said there should be more conservation areas

ACCESS AND CONNECTIVITY

- When asked what would improve the flow of traffic:
 - 72.8% said more off street parking
 - 45.6% said more private off street parking
 - 44.8% said lower speed limits
 - 11.8% said bus lanes
 - 30.8% said cycle lanes
- 93.5% think that new homes in the Parish should have off road parking.
- 66.4% said that houses should have at least 2 off road parking spaces.
- 89.5% said that new developments of 10 or more houses should have additional off road parking for visitors and carers.
- Nearly 50% of respondents to the questionnaire have 2 or more cars.
- 95.7% said that all new roads should be built to the standards needed for Cornwall Council to adopt and maintain.
- 97.5% think the local community should be consulted when changes to local roads are being planned.
- 82.1% want improved vehicle drop off at schools.
- 65.6% want improved road safety at schools.
- 84.7% think there should be an increase in improved traffic and transport in schools
- 68.5% think there should be an increased number of school buses.
- The majority of respondents (63.58%) say they do not regularly use public transport.
- When asked what prevented them from using public transport:
 - 37.6% said it was too expensive
 - 39.7% said routes were not appropriate
 - 22.6% said no routes near them
 - 48% said it was too infrequent
 - 35.45 said no convenient times
- For 5.8% public transport is their only option
- 81.3% said it is important to improve road safety for horses.
- 77.6% said that horses and riders should be able to share cycle paths.
- 94.7% said new developments should have unrestricted access for emergency vehicles
- When asked what could reduce waste and pollution:
 - 50.3% said more eco-friendly transport
 - 42.4% said better air quality

OPEN GREEN SPACES AND RECREATION

- 75.9% think there should be an increase in school playing field size and capacity
- 62.5% said there were areas of land that should be protected – covering all the rural area and most urban parks and green sites. Green space was seen as being at a premium.
- 59.3% said there should be more information advertising public open spaces across our parish
- When asked what communities need more open space for:
 - 58.4% said play equipment
 - 73.3% said for young people
 - 46.8% said for picnic areas
 - 35.1% said for community sports
 - 50.9% said for outdoor activities/gym
- When asked what stops people using open spaces:

- 12.8% said poor signage
- 23.3% said lack of parking
- 11.8% said poor lighting
- 54.2% said dog fouling
- 34.3% said littering
- 19.4% said personal safety
- 6% said too far away
- 27.5% said anti-social behaviour
- 19.9% said lack of pavement access
- 12.6% said lack of disabled access
- 13.9% said lack of cycle ways
- 19.4% said lack of safe pedestrian access
- 70% said there should be a car park for visitors to Carn Brea for walkers.
- 70.9% said there should be more allotments, but only 26.6% wanted one for themselves
- 56.9% said there was a need for a new cemetery
- 79.8% would support a cemetery for green burials
- 75.9% said there should be an increase in school playing field sizes/capacities

COMMUNITY FACILITIES

- 94.5% thought that facilities should be made available for setting up youth clubs and social events
- 87% said there should be more dentists
- 88% said there should be more GPs
- 37.3% would support a mobile library
- When asked what school expansions should include:
 - 82.1% said improved vehicle drop off/collection
 - 33.4% said Improved air quality
 - 47.4% said improved pedestrian access
 - 39.7% said separate access for pedestrians
 - 65.6% said improved road safety
 - 46.8% said bike sheds

CLIMATE CHANGE

- When asked what environmentally friendly solutions should be in new developments:
 - 67.7% said solar panels
 - 91.5% said insulation
 - 75.3% said rainwater harvesting
 - 34.5% said ground source heat pumps
 - 28.3% said air source heat pumps
- 70% said they would like to see more electric charging points in their area
- 50.5% supported more eco-friendly transport
- 78.65% supported the idea of a community owned, sustainable and self-funding energy supply.
- 65.4% supported food waste recycling
- 69% felt that new homes in the Parish should have outdoor recycling storage.

APPENDIX 4: GOCOLLABORATE ONLINE CONSULTATION 2021

<https://plansupport.services/wp-content/uploads/2022/10/Carn-Brea-Full-Report-270721-inc.-maps-1-2.pdf>

